



Crazy about Cupcakes? What do Katie Holmes, Blake Lively and Oprah Winfrey have in common? They all love Sprinkles Cupcakes! Come see what the buzz is all about!

Sprinkles is growing and we are looking for candidates who are passionate about cupcakes and customer service to join our fun, expanding company. Sprinkles is opening up stores nationwide and looking for amazing individuals for management positions. The Sprinkles Manager Training Program will bring you to our flagship Beverly Hills bakery where you will begin your journey as a Cupcake Associate, assisting customers. Then, jump on the fast track towards a management position where you will be trained in employee development and scheduling, inventory control, store operations, product quality control, and customer service. Your journey will round out at another Sprinkles store in a new city where you will broaden and enhance your knowledge. At the completion of the program, you will be placed as an Assistant Manager for further training toward a General Manager position. Placement can be in any Sprinkles Bakery across the nation.

Enjoy competitive salary and benefits like health insurance, 401(k) plan, paid time off, year-end bonuses, referral incentive program, employee discount, and a free cupcake every day!

Key Responsibilities:

- Exceed customer expectations
- Maintain positive store environment with focus on customer service
- Scheduling, training, and employee development (document employee transgressions and performance)
- Ensure product quality and consistency
- Inventory management
- Maintain adequate staffing levels (recruit, interviews, and make hiring decisions)
- Loss prevention

Qualifications:

- A degree in hospitality or restaurant management is preferred
- At least 2 years of food service experience
- At least 1-2 years of supervisory experience within the hospitality industry
- The highest degree of uncompromising customer service skills
- Effective oral communication and employee management skills
- Ability to work in fast-paced environment
- Must be willing to relocate to Los Angeles and ability to work all shifts

Interested applicants: please email resumes and cover letters to mit@sprinkles.com

Sprinkles is an equal opportunity employer.